

West Virginia Department of Veterans Assistance 2014 Annual Report

*Governor, Earl Ray Tomblin
Cabinet Secretary, Rick Thompson*



TABLE OF CONTENTS

Letter of Transmittal.....	2
The Secretary’s Forward.....	3
Mission Statement.....	4
West Virginia Veterans Council.....	5
Members.....	5
Meeting Minutes September, 2013.....	6
Meeting Minutes January, 2014.....	8
Meeting Minutes April, 2014.....	9
Veteran Population.....	12
Organizational Chart.....	13
Budget Summary.....	14
Programs	15
New Initiatives.....	16
Donel C. Kinnard Memorial State Veterans Cemetery.....	17
West Virginia Veterans Home.....	19
West Virginia Veterans Nursing Facility.....	21
Field & Claims Offices.....	23
Outreach Program.....	25
Department Directory.....	26

LETTER OF TRANSMITTAL

Dear Governor,

I am proud to submit to you this copy of the Department of Veterans Assistance's 2014 Annual Report.

The report summarizes the efforts of the department in which they focus on their commitment to our veterans and their families. Also, the report gives a clear picture of the services provided and the strong results because of those services.

Although faced with a number of challenges today, we believe that Veterans Assistance has shown great discipline in maintaining costs, therefore positioning itself for an incredible future in providing services to our veterans.

Under the leadership of Secretary Rick Thompson, Veterans Assistance has made great strides and become more productive in its services to the veteran community.

The Council is excited about the direction that the Department of Veterans Assistance has taken to provide the assistance needed by our veterans.

On behalf of the Veterans Council, I would like to thank you for your continued support of West Virginia's veterans.

Sincerely,

Randall L. Bare
Chairman

THE SECRETARY'S FORWARD

As Secretary of the West Virginia Department of Veterans Assistance (WVDVA), I am proud of the many accomplishments made by and for veterans throughout the state during fiscal year 2014. I am especially pleased by those accomplishments that have come as a result of the hard work and commitment put forth by WVDVA employees.

We experienced many successes this year. The momentum stemming from my Listening Tour, launched when I first became Secretary as an effort to learn the concerns and ideas of West Virginia's veteran community, continued throughout the fall and winter months and into the 2014 regular legislative session. Most of our agenda passed, including a bill that ensured we are recognized as a Department rather than a Division and that also established the Volunteer Van Driver Program as a grant program. This eliminated unnecessary confusion created by the previous model in which the Disabled American Veterans operated the program while our department administered the funds.

The legislature also passed a bill that allowed the Commissioner of Agriculture to transfer to the WVDVA property that would accommodate a second veterans nursing facility in the Southern part of the state. A planning committee for this effort has been



created and we continue to focus on furthering that project.

In addition to these legislative victories, our facilities and programs saw improvements. The West Virginia Veterans Home, for example, successfully launched Project 214, a one-of-a-kind initiative designed to assist veterans in immediate need of shelter. Applicants for Project 214 can be admitted to the Home almost immediately, whereas normal admissions procedures can require a wait of up to sixty days.

Additionally, the West Virginia Veterans Nursing Facility received its second consecutive deficiency free annual survey from the federal VA and the Donel C. Kinnard Memorial State Veterans Cemetery dedicated the nation's first Gold Star Families Memorial. Several other monuments are currently being developed along the cemetery's Memorial Walkway which was featured on the department's recently launched television show, "Serving Those Who Served." The show attempts to raise awareness of issues affecting veterans in West Virginia and to highlight opportunities for our state's military families.

It's been a busy year for the WVDVA and I look forward to meeting the challenges and embracing the opportunities we are sure to meet in FY 2015.

- Rick Thompson

MISSION STATEMENT

The mission of the West Virginia Department of Veterans Assistance (WVDVA) is to aid and advise honorably discharged West Virginia veterans and their qualifying dependents and to ensure they are provided the care, assistance and recognition they deserve. Numerous programs, sixteen field and claims offices, and three facilities fall under the purview of the WVDVA, enabling the department to meet this goal.



WEST VIRGINIA VETERANS COUNCIL

In accordance with Chapter 9A, Article 1, as amended, The West Virginia Code provides that there shall be a Veterans Council consisting of nine members who must be citizens and residents of this state and who have served in and been honorably discharged or separated under honorable conditions from the Armed Forces of the United States and whose service was within a time of war as defined by the laws of the United States.

Where feasible, two members of the council shall be veterans of either WWII or the Korean Conflict, at least two members of the council shall be veterans of the Vietnam era, at least one member shall be a veteran of the first Gulf War and at least one member shall be a veteran of the Afghanistan or Iraqi Conflicts. The members of the veterans' council shall be selected with special reference to their ability and fitness to effectuate the purposes of this article. If an eligible veteran is not available or cannot be selected, a veteran who is a citizen and resident of this state, who served in and was honorably discharged or separated under honorable conditions from the Armed Forces of the United States and who served during any time of war or peace may be selected. The secretary and such officers, assistants and employees as the secretary considers advisable, shall administer the West Virginia Department of Veterans Assistance.

It is the duty and function of the Veterans' Council to advise the secretary on the general administrative policies of the department, to select, at their first meeting in each fiscal year commencing on July 1, a chairperson to serve one year, to advise the secretary on rules as may be necessary, to advise the Governor and the Legislature with respect to legislation affecting the interests of veterans, their widows, widowers, dependents and orphans and to make annual reports to the Governor respecting the service of the department. The secretary has the same eligibility and qualifications prescribed for members of the Veterans' Council. The secretary ex officio shall maintain all records of the Veterans' Council.

2014 Council Members

Randall Bare, Chairman: Resident of Jackson County – Vietnam
Miles Epling: Resident of Mason County – Vietnam
James DeCarlo: Resident of Kanawha County – Korea
Cedric Greene: Resident of Kanawha County – Gulf
Bill Harris: Resident of Marshall County – WWII
Woody Williams: Resident of Cabell County – WWII
Harrison Gilliam: Resident of Cabell County – Iraq & Afghanistan
Mary Byrd: Resident of Kanawha County – Vietnam
James McCormick: Resident of Mason County – Iraq & Afghanistan

VETERANS COUNCIL MEETING MINUTES

The West Virginia Veterans Council is required by West Virginia state code to meet “not more than once every two months.” Typically, the Council meets quarterly. Meetings are open to the public.

FIRST FY 2014 MEETING: September 27, 2013

The first meeting of fiscal year 2014 was held on September 27, 2013, in the Governor’s Cabinet and Conference Room at the WV State Capitol in Charleston, WV. Following are the minutes from that meeting:

- Meeting called to order by Chairman Bare.
- Seven members were present – enough members in attendance for a quorum.
- Those present were: Mr. Randall Bare, Mr. James DeCarlo, Mr. Miles Epling, Mr. Cedric Greene, Mr. William “Bill” Harris, Mr. James McCormick, and Mr. Woody Williams.
- Motion made to dispense of the reading of the minutes from the last meeting. Motion seconded and carried.

SECRETARY’S REPORT:

Nursing Wages

- Secretary Thompson explained that he is attempting to obtain an exception to the salary increase freeze for registered nurses, LPNs and health service workers at the West Virginia Veterans Nursing Facility. At the current rate, the facility cannot compete with private sector and/or federal pay rates.

Question from Audience

- “How large is the waiting list for the Nursing Home, and do you have beds for all of those?”
- Secretary Thompson responded that it is a 120-bed facility and that in order to fill every bed, staffing levels must be able to support the needs of 120 residents. He went on to say that they have been adding 2-3 residents per week and the goal is to be at 100% capacity soon.

OLD BUSINESS

Monument to Honor Underage Veterans

- Chairman Bare initiated discussion that had been tabled at the previous meeting regarding the underage veterans monument. Debate followed about whether verbiage explaining the meaning of the monument should be inscribed directly on it or if pamphlets should be used to inform the public of its meaning.
- Mr. Epling made the motion to emplace the monument for the time being and work on the wording afterward. Mr. DeCarlo seconded.

- Mr. McCormick voiced concerns shared with him by retired Colonel Ralph Kelly that the monument seems to encourage lying to enter the service.
- Chairman Bare moved forward with the voting on the motion and the **motion carried.**

INTRODUCTION OF GUEST SPEAKERS

Carolyn Stuart, Executive Director of the Herbert Henderson Office of Minority Affairs

- Ms. Stuart briefly requested that the Committee consider forming a sub-committee of Minority Affairs so that all veterans feel that they are completely included and have a voice.

Nikki Orcutt, Marketing Director, WV Lottery Commission

- Ms. Orcutt discussed the matter of generating revenue via the *Veteran's Cash* scratch-off lottery tickets.
- She explained that revenue was declining over the past fiscal year and the plan to remedy the situation was to start a new \$2.00 ticket to be sold at all licensed lottery retail locations.
- She went on to state that as of recently with this new plan implemented, they have already seen better numbers than compared to the first 8 months of the last fiscal year.
- She also informed the council that the commission also signed off on an advertising buy for \$125,000.

Shawn McClain, Management Analyst, VA Regional Office

- Provided an update on number of backlog cases.
- Down to 1,400 with the goal of having zero by the end of the month.
- Progress becoming very promising: 5,500 claims in electronic format in Huntington claims office and 56% of inventory in electronic binding.

Chairman Bare introduced new member, James McCormick to the council

- Mr. McCormick touched on several topics including:
 - Hunting and Fishing License Regulation
 - Compatibility of homeless veterans in certain homeless shelters
 - Full support of the Van Driver Program becoming a grant program
 - Alleviating confusion between State and Federal veteran programs

COMMENTS FROM AUDIENCE

Meg Cianfrocca (Rockefeller)

- Made announcement that Senator Rockefeller will be attending possibly his last *Take a Veteran to School Event* on November 3rd at Parkersburg High School at 1:00 PM.

Jared Towner, Chairman, WV Veterans Coalition

- Question regarding the progress of the Veterans Courts around the state and how we could further assist veterans whose problems could be stemming from events that took place during their service.
- Secretary Thompson stated that before any expansion can be made that the WV Supreme Court would have to approve it.
- Mr. Epling stated that as a County Commissioner, the court systems are already depleted of money and adding another court to the system would not be financially possible.
- Mr. Thompson stated again that it should be brought to the attention of the Supreme Court because it is within their financial means.

Larry McNealy, ESGR Employment Specialist

- Mr. McNealy reminded the council of his organization Employee Support of Guard and Reserve, which helps find jobs for Guardsman, Reservists and Veterans

Skip Gebhart, Higher Ed

- Informed the council that almost all state schools have a designated veterans advocate (contact point for veterans).
- Also signed a Memorandum of Understanding between Higher Ed Policy Commission, WVDVA and Council for Community and Technical College Education with a goal of improving outreach to WV students who are eligible for GI Bill Benefits.

Chairman Bare requested motion to close meeting, Miles Epling made motion, seconded by Mr. Harris – voted on. **Meeting Adjourned**

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SECOND FY 2014 MEETING: January 13, 2014

The second meeting of fiscal year 2014 was held on January 13, 2014, at the West Virginia Veterans Home in Barboursville, WV. Following are the minutes from that meeting:

- Meeting called to order by Chairman Bare.
- Six members were present – enough members in attendance for a quorum.
- Those present were: Chairman Randall Bare, James DeCarlo, Miles Epling, C.W. Harris, James McCormick and Woody Williams.
- Those not present were Mary Byrd, Harrison Gilliam and Cedric Greene.
- C.W. Harris motioned to dispense with the reading of the minutes from the last meeting. **Motion seconded by James DeCarlo and carried.**

OLD BUSINESS:

None

NEW BUSINESS:

- The Chairman recognized Woody Williams. Mr. Williams explained the responsibilities of the Council. Woody Williams made a motion to have the quarterly meeting planning session start at 11 o'clock a.m. and the open forum meeting to begin at 1:00. Questions and discussion followed. The motion was seconded by James McCormick. **Motion failed.**
- Mr. Williams introduced the Council Mission statement. Woody Williams made a motion to adopt the mission statement. James McCormick seconded the motion. **Motion carried**
- Mr. Williams explained the proposed Council Legislative Member Job Description. Miles Epling moved to table the motion. James McCormick seconded. **The motion carried and the issue was tabled.**
- The Chairman explained Executive Order 2-12, standardizing the wording on bridge and road signs honoring veterans. Mr. Williams moved to amend the order to spell out the rank and branch of service of the honoree. Mr. Williams made a motion to adopt the amendment. Mr. Harris seconded. **Motion carried.**
- Chairman Bare explained the proposed resolution to build a temporary covered walkway across the roof of the east and west wings of the Capitol building during the months of October to April. The heated temporary structure will provide protection from the elements for handicapped veterans and citizens. Questions and discussion followed. Mr. Williams made a motion to adopt the resolution. C.W. Harris seconded. **Motion carried.**
- Chairman Bare discussed the budget of the U.S. Department of Veterans Affairs Huntington Regional Office and the monies available to assist with disability compensation, disability pensions, educational benefits paid to veterans and dependents, and loans for homes and businesses.
- Chairman Bare introduced and recognized guests. There being no further business come before the Council, upon the motion of Mr. Williams, **the meeting adjourned at 2:00.**

#

THIRD FY 2014 MEETING: April 11, 2014

The third meeting of fiscal year 2014 was held April 11, 2014, in the Governor's Cabinet and Conference Room at the WV State Capitol in Charleston, WV. Following are the minutes from that meeting:

- Meeting called to order by Chairman Bare.
- Seven members were present – enough members in attendance for a quorum.
- Those present were: Chairman Randall Bare, Mary Byrd, James DeCarlo, Miles Epling, Cedric Greene, C.W. Harris and James McCormick.
- Those not present were Harrison Gilliam and Woody Williams.
- Motion was made to dispense with the reading of the minutes from the last meeting.
Motion seconded and carried without discussion.

OLD BUSINESS:

- James McCormick returned to discussion of a proposal that had been tabled at the previous meeting. The original proposal included designating a member of the West Virginia Veterans Council as a Legislative Council Member to coordinate and write legislation with other veterans organizations. James McCormick moved to appoint a Council Member to this position and formally agree to work with the Veterans Coalition. Motion was not seconded.
Motion Failed.

NEW BUSINESS:

- Secretary Thompson shared with the Council a request for the Korean Veteran Memorial currently located in the City of South Charleston to be moved to the Donel C. Kinnard Memorial State Veterans Cemetery. Cedric Greene motioned the Council approve this relocation contingent upon the approval of South Charleston city officials. **Motion carried.**
- Secretary Thompson shared with the Council a request from the West Virginia All Airborne Chapter to place a monument at the Donel C. Kinnard Memorial State Veterans Cemetery. The All Airborne Chapter will fund the project. Motion made to approve the proposed monument. **Motion carried.**
- Secretary Thompson shared with the Council a proposal to erect a monument in honor of Don Kinnard at the Donel C. Kinnard Memorial State Veterans Cemetery. Fundraisers will be needed in order to complete the project. Motion made to approve fundraisers and proposed monument. **Motion carried.**

SECRETARY'S REPORT:

- Calls and walk-ins at field offices have increased by five times since July, 2013;
- Veterans Home has more than 100 residents for the first time in years;
- Nursing Facility is at 94% capacity;
- Cemetery has received no excess lottery funds, but is supporting itself;
- Two of our bills passed during this legislative session (reorganization and land from Agriculture for second nursing home).

GUEST SPEAKERS:

Laura Finley, Huntington VA Regional Office

- Shannon Kelly has been announced as new Director of the Regional Office;
- Claims processing time-lines are improving.

Jim Lee, Probation Officer

- Requested the Council's support of Veterans Courts in West Virginia. Motion made to support Veterans Courts. **Motion carried.**

OTHER BUSINESS:

- Chairman Bare opened the meeting to comments from Council Members.
- James McCormick voiced concern over perceived lack of communication among Council Members.
- Chairman Bare introduced and recognized guests.
- National Guard representative and President of the Association for Funeral Honors requested the Council's support of their efforts to provide honors at veteran's funerals. Secretary Thompson suggested he send the information to him directly and he will bring it to the Governor's attention.
- There being no further business, a motion was made and the meeting **adjourned at 2:15 pm.**

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WEST VIRGINIA'S VETERAN POPULATION

According to the United States Department of Veterans Affairs, in 2014 the veteran population in West Virginia was estimated as follows:

According to Conflict:

- **Number of wartime veterans – 125,797**
- **Number of Gulf War veterans – 48,427**
- **Number of Vietnam Era veterans – 59,937**
- **Number of Korean Conflict veterans – 14,912**
- **Number of World War II veterans – 6,892**
- **Number of peacetime veterans – 41,558**

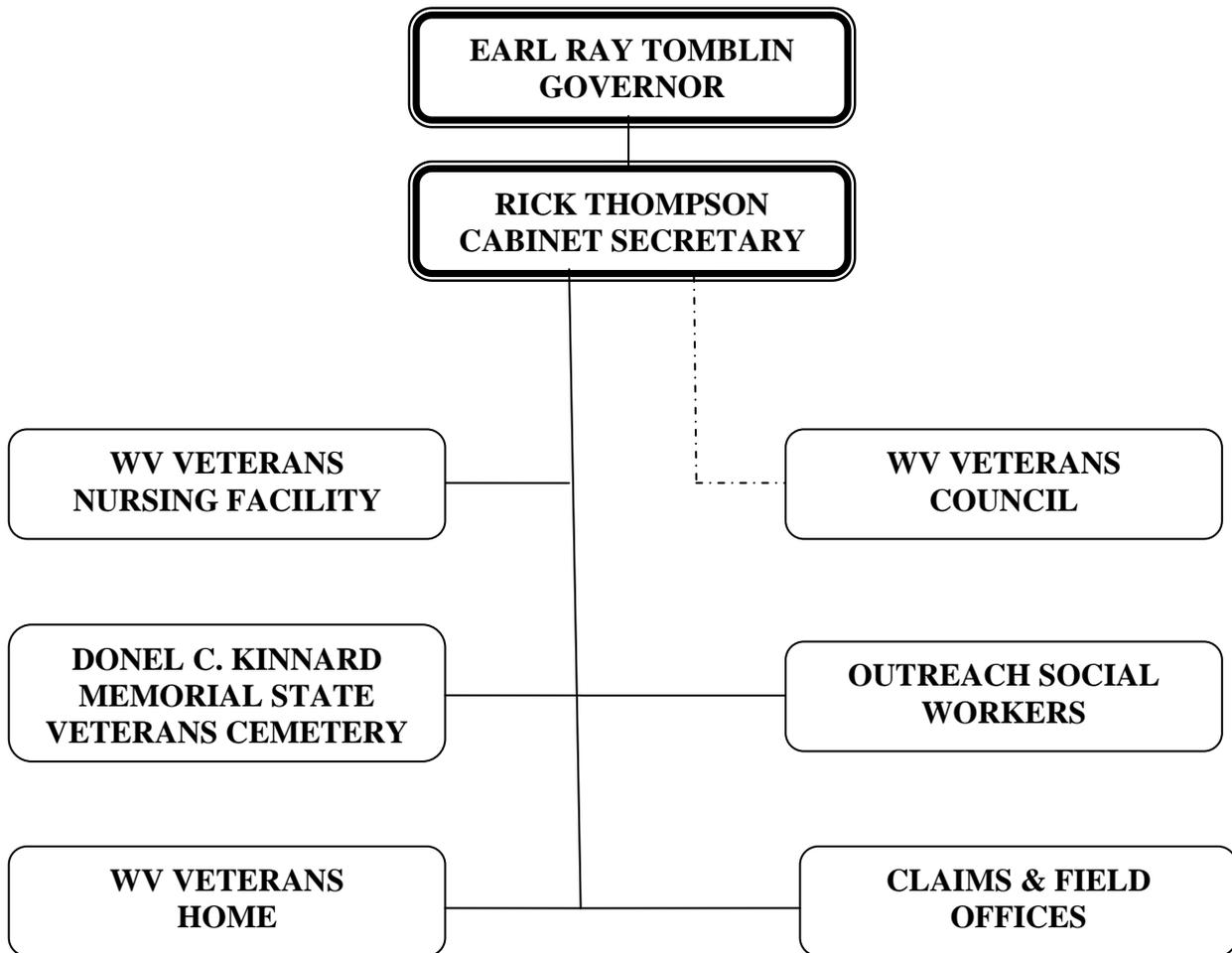
According to Gender:

- **Number of female veterans – 10,066**
- **Number of male veterans – 157,2289**

Veterans with 100% service-connected disability: 4,437

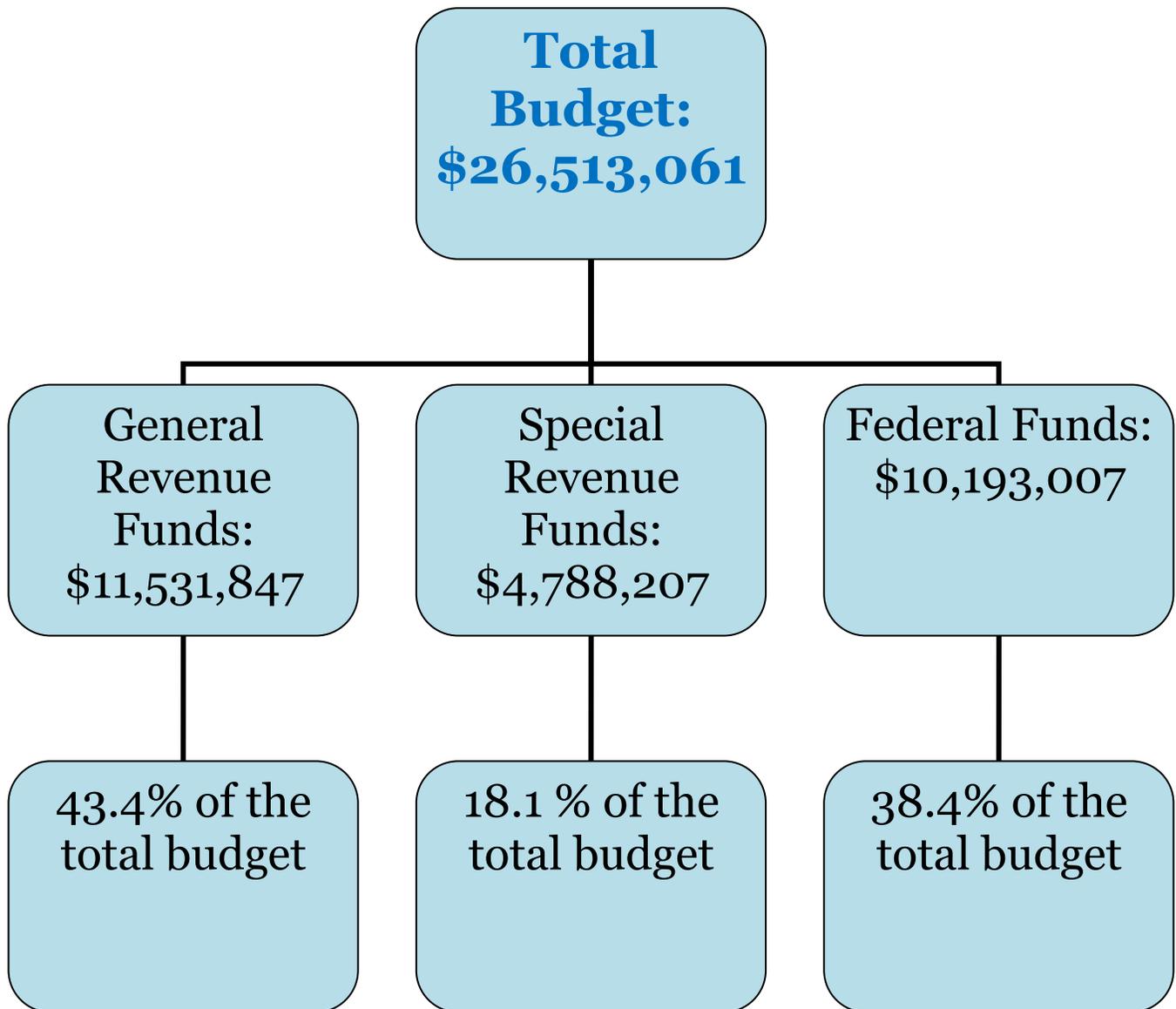
Total number of veteran residents: 167,355

**WEST VIRGINIA DEPARTMENT OF VETERANS
ASSISTANCE
ORGANIZATIONAL CHART**



FY 2014 BUDGET SUMMARY

The following represents the West Virginia Department of Veterans Assistance budget as approved by the legislature in 2014



PROGRAMS

The WVDVA operates the following programs

War Orphans Education Program: Provides for a waiver of tuition and registration fees in a state supported college or university for individuals between the ages of sixteen and twenty-five, whose veteran parent served in World War I, World War II, Korean Conflict, Vietnam Era or any time of conflict as declared by Congress. Parent must have died in such wartime period, or, if subsequent to discharge, death must have been the result of a disability incurred in such wartime service.

Operation Recognition-Diploma: Provides for the awarding of high school diplomas, either from the county in which the veteran resides or the county in which the veteran would have received his or her diploma. Program serves qualifying veterans of World War I, World War II, Korean Conflict, and Vietnam Conflict.

Veteran's Bonus: The state of West Virginia has provided a bonus to all service members who are on active duty during war-time for conflicts dating back as far as World War I. The current bonus is available for those serving on active duty during Afghanistan, Iraq and Kosovo, and includes a one-time payment of \$400 with an additional \$200 for those deployed to the combat zone. Please note that even individuals who deploy multiple times or to multiple locations may still receive the extra \$200 payment only once under this bonus program, for a total of no more than \$600. The deadlines to apply for bonuses of all other conflicts have expired.

Veteran's Re-Education Act Fund: The West Virginia Legislature provides tuition assistance to those veterans who need a new vocation due to dislocation or unemployment. Veteran must have exhausted the G. I. Bill in order to qualify.

Jack Bennett Fund: Although the US Department of Veterans Affairs provides grave-markers for qualifying deceased veterans, they do not provide funding for the installation of those markers. West Virginia established the Jack Bennett Fund to cover the cost of installation.

The WVDVA aids other WV agencies in operating the following programs

License-Automobile: Provides special vehicle license plates without fee to qualifying veterans in receipt of a VA auto grant or who are permanently and totally disabled due to service-connected causes. Plates include a former POW Tag as certified by the US Department of Veterans Affairs, Purple Heart Tags for those wounded in action, and Pearl Harbor Survivor Tags for West Virginia veterans who were at Pearl Harbor during the attack on December 7, 1941.

Free Hunting and Fishing Privileges: Provided to veterans with a 100% permanent and total service-connected disability and to veterans in receipt of a VA auto grant.

NEW THIS YEAR

Serving Those Who Served

In January, 2014, the West Virginia Department of Veterans Assistance teamed up with the West Virginia Library Commission and launched a TV show titled, "Serving Those Who Served." The show is aimed at veterans and their family members and its goal is to raise awareness of the benefits and opportunities available to them. Additionally, the show raises awareness among the general population of issues facing West Virginia's veteran community.

Billy Wayne Bailey, Deputy Secretary of the WVDVA, is the show's host and on each episode he interviews a different guest. Some of these guests are employed by other West Virginia state agencies that are providing assistance to veterans while others are representatives of private and nonprofit organizations. Essentially, if an individual or a group is having a positive impact on the lives of veterans, we want them on our show.

"Serving Those Who Served" airs on various public broadcasting channels throughout the state and can also be viewed online at

<http://www.librarycommission.wv.gov/programs/ltn/videoserver/Pages/servingthosewhoserved.aspx>.

Warriors to Agriculture

The Warriors to Agriculture Program was born as a partnership between the WVDVA and the West Virginia Department of Agriculture with the goal of helping veterans become farmers.

Warriors to Agriculture focuses on small diversified farming practices, rather than large mono-crop systems and currently has 117 participants. Right now the benefits associated with the program are mostly in the form of training and support. For example, participants receive assistance with completing business plans and state and federal grant applications. They also have access to a variety of publications and classes ranging from bee-keeping to herbal farming.

According to some veterans, though, the benefits far exceed those listed here. Some have been able to supplement their income while others find value in the therapeutic components of working the land and belonging to a community of veteran farmers.

Veterans who are interested in the program are encouraged to visit www.wvagriculture.org for more information.

DONEL C. KINNARD MEMORIAL STATE VETERANS CEMETERY (DCKMSVC)

*130 Academy Drive
Dunbar, WV 25064
Phone: 304-746-0026
Administrator: Larissa Wines*

The mission of the Donel C. Kinnard Memorial State Veterans Cemetery is to provide West Virginia's qualifying military veterans and their dependents a final resting place that commemorates their service and sacrifice to our state and nation.

QUICK FACTS:

Number of FY 2014 interments: 135
Total number of interments: 250
Total acreage of cemetery site: 354
Total acreage currently developed: 45
Number of available gravesites: 5,616
Total operating expenses: \$374,055

MEMORIALS:

Veterans of Foreign Wars Memorial
Order of the Purple Heart Memorial
Global War on Terrorism Memorial
INSTALLED IN FY 2014:
Gold Star Families Monument
Blue Star Memorial Marker





WEST VIRGINIA VETERANS HOME (WVVH)

512 Water Street
Barboursville, WV 25504
Phone: 304-736-1027
Administrator: Tom McBride

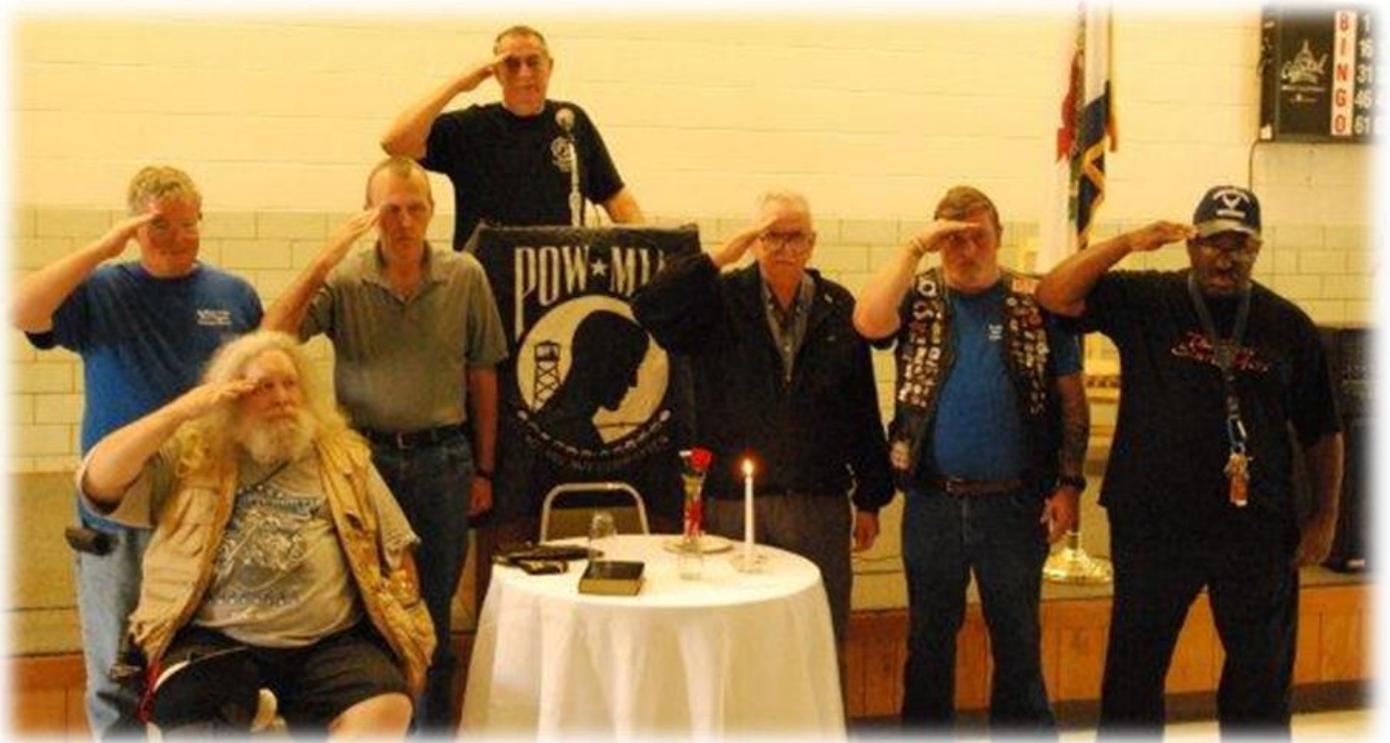
The mission of the West Virginia Veterans Home is to provide a safe, comfortable residence for qualifying veterans who are in need of a place to live.

QUICK FACTS:

Total number of beds: 150
Average number of residents: 90

FY 2014 HIGHLIGHTS:

Project 214 Launched
Veterans Day parade & cook-out
Patriot's Pride Christmas Party
Ski trip to Winterplace
6th Annual WVVH Bike Show





PROJECT 214

Project 214 is a program developed by the WVVH to assist veterans with obtaining rapid housing. Normal admission to the WVVH can take up to 60 days. For some veterans, however, the need for shelter is more urgent. With help from the Huntington VA Medical Center's Homeless Resource Center and guidance from Secretary Rick Thompson, Project 214 is able to provide shelter in 1 – 7 days.



WEST VIRGINIA VETERANS NURSING FACILITY (WVVNF)

*One Freedoms Way
Clarksburg, WV 26301
Phone: 304-626-1600
Administrator: Dr. Kevin Crickard*

The mission of the West Virginia Veterans Nursing Facility is to provide qualifying West Virginia veterans the level of end of life care they deserve by maintaining a well trained staff, a clean and honorable environment, and the highest levels of compassion for residents and their loved ones.

QUICK FACTS:

Number of regular beds: 120
Average occupancy: 105
Male to female ratio: 95% male, 5% female
Number of Alzheimer/Dementia Unit beds: 20
Average Alzheimer/Dementia Unit occupancy: 18
Number of admissions in FY 2014: 71

98% of residents and families surveyed reported "overall satisfaction" with the WVVNF and said they would refer others to the facility!

FY 2014 HIGHLIGHTS:

Outing to Blenerhausett Island
Italian Heritage Festival
Memorial Day Ceremony
Barbour County Fair

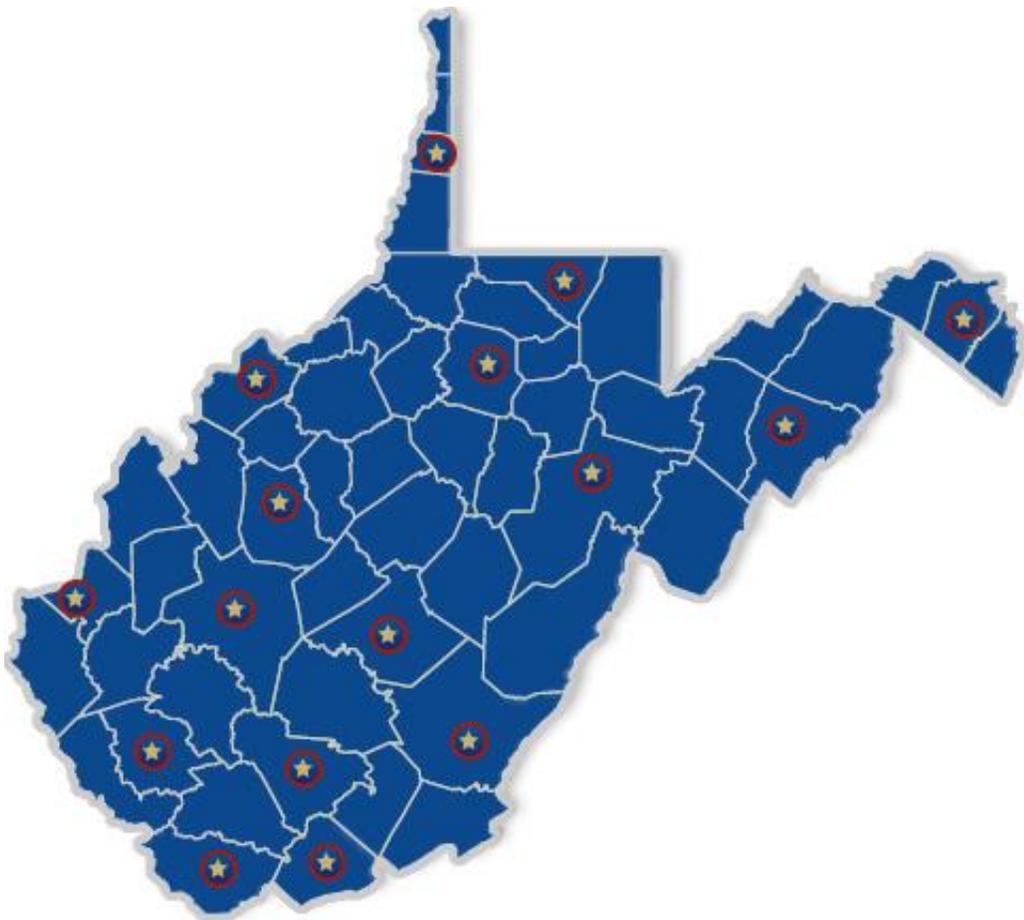




FIELD & CLAIMS OFFICES

The mission of West Virginia Department of Veterans Assistance Field and Claims offices is to assist qualifying veterans and their dependents in their efforts to obtain state and federal benefits related to their military service. There are 16 of these offices located throughout the state and one in Pittsburgh.

LOCATIONS:



Beckley, Charleston, Clarksburg, Elkins, Huntington, Lewisburg, Logan, Martinsburg, Moorefield, Morgantown, Parkersburg, Pittsburgh, Princeton, Spencer, Summersville, Welch & Wheeling

QUICK FACTS:

Federal dollars recovered for WV veterans & dependents:

Approximately \$137 million

Total number of awards for WV veterans & dependents:

Approximately 8,730

Total number of consultations provided by field offices:

Approximately 51,541



OUTREACH PROGRAM

The mission of the Outreach Program is to connect qualifying veterans in need of social services and their dependents to a variety of resources that may assist them.



Kasey Voloski
(304) 767-0062
Kasey.d.voloski@wv.gov
Serving the counties of: Clay, Nicholas, Webster, Pocahontas, Fayette, Greenbrier, Raleigh, Summers, Monroe, Wyoming, McDowell, Mercer, Braxton, Lewis, Doddridge & Harrison.



Malissa Teter
(304) 703 1851
Malissa.d.teter@wv.gov
Serving the counties of: Pendleton, Grant, Hardy, Mineral, Hampshire, Morgan, Tucker, Berkeley, Jefferson, Randolph, Barbour, Upshur, Taylor, Preston, Marion, Monongalia, Hancock, Brooke, Ohio, Marshall & Wetzell.



Rodney Browning
(304) 380-1962
Rodney.browning@wv.gov
Serving the counties of: Jackson, Roane, Mason, Putnam, Kanawha, Cabell, Lincoln, Boone, Logan, Mingo, Wayne, Gilmer, Calhoun, Wirt, Wood, Ritchie, Tyler & Pleasants.

DEPARTMENT DIRECTORY

CABINET SECRETARY'S OFFICE

1514-B Kanawha Boulevard, East
Charleston, West Virginia 25311
Phone: (304) 558-3661
(866) WV4-VETS
Fax: (304) 558-3662
Website: www.veterans.wv.gov

Cabinet Secretary: Rick Thompson

Deputy Secretary: Billy Wayne Bailey

Chief Administrative Officer: Stacy Brown stacy.e.brown@wv.gov

Operations Manager: Mike Lyons mike.c.lyons@wv.gov

Communications Director: Heather Ransom heather.d.ransom@wv.gov

Chief Financial Officer: Angela Meadows angela.s.meadows@wv.gov

Administrative Services Assistant: Sandy Duff Sandra.k.duff@wv.gov

Administrative Services Assistant: Cheryl Austin Cheryl.d.austin@wv.gov



WVDVA FACILITIES

DONEL C. KINNARD MEMORIAL STATE VETERANS CEMETERY (DCKMSVC)

130 Academy Drive
Dunbar, WV 25064
Phone: 304-746-0026
Administrator: Larissa Wines
Larissa.m.wines@wv.gov



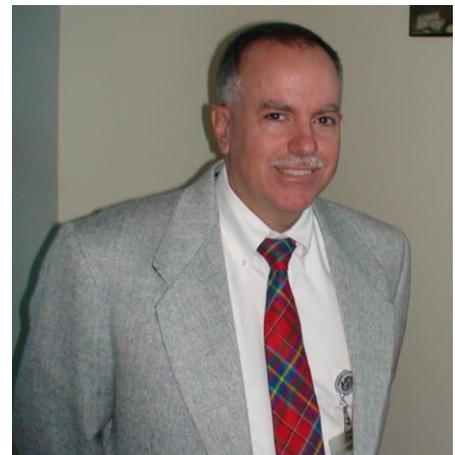
WEST VIRGINIA VETERANS HOME WVVH

512 Water Street
Barboursville, WV 25504
Phone: 304-736-1027
Administrator: Tom McBride
Thomas.l.mcbride@wv.gov



WEST VIRGINIA VETERANS NURSING FACILITY WVVNF

One Freedoms Way
Clarksburg, WV 26301
Phone: 304-626-1600
Administrator: Kevin Crickard
Kevin.b.crickard@wv.gov



CLAIMS OFFICES

HUNTINGTON

640 Fourth Avenue
Huntington, West Virginia 25701
Phone: (304) 399-9395
Fax: (304) 528-5738
Email: JamesA.Lewis@va.gov
Charles.Bellomy@va.gov
Thomas.Lyons3@va.gov



PITTSBURGH

Federal Building
1000 Liberty Avenue, Room 1615
Pittsburgh, PA 15222
Phone: 304-395-6262
Email: Michael.k.craig@wv.gov
Charles.phillipi@wv.gov



FIELD OFFICES

BECKLEY

407 Neville St. Suite 113

Beckley, WV 25801

Phone: 304-256-6955

Email: Cheryl.I.farrell@wv.gov

James.G.Alford@wv.gov



CHARLESTON

1321 Plaza East, Suite 109

Charleston, WV 25301

Phone: 304-558-3540

Email: sherry.r.barker-jackson@wv.gov

Todd.o.hanson@wv.gov

Jessica.brooks@wv.gov

Mitzi.r.ocheltree@wv.gov

Darrell.s.cunningham@wv.gov



CLARKSBURG

200 Rt. 98 West, Suite 304

Nutter Fort, WV 26301

Phone: 304-566-7251

Email: Sue.c.vogt@wv.gov



FIELD OFFICES

ELKINS

Elkins-Randolph Co. Airport
Rt. 4, Box 271
Elkins, WV 26241
Phone: 304-637-0235
Email: Pamela.f.rosencrance@wv.gov



LEWISBURG

Greenbrier County Courthouse
200 N. Court Street
Lewisburg, WV 24901
Phone: 304-647-7500
Email: Ruth.p.white@wv.gov
Dana.i.gowings@wv.gov



LOGAN

P.O. Box 356
21 Veterans Ave.
Henlawson, WV 25624
Phone: 304-792-7055
Email: Peter.g.freeman@wv.gov



FIELD OFFICES

MARTINSBURG

115 Aikens Center, Suite 17
Martinsburg, WV 25404

Phone: 304-267-0040

Email: David.l.robinson@wv.gov

Lisa.m.smith2@wv.gov



MORGANTOWN

1705 Mile Ground Rd., Suite 1
Morgantown, WV 26505

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